Title: flame is extinguished - fault code

Products concerned

Gas hobs and cookers with a flame security device

What observes user

The flame remains off or is extinguished

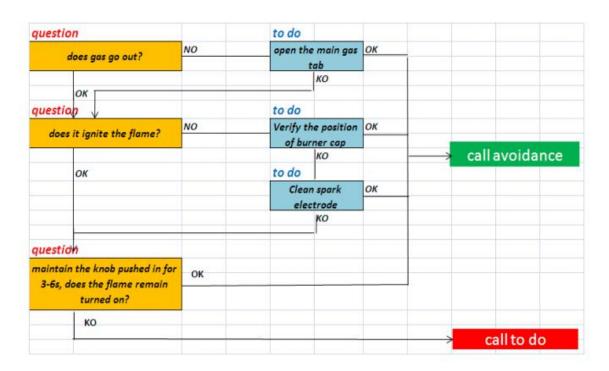
CALL CENTER - information for user

Ignition; the time required to activate flame is 3-6 s of the knob fully pushed in.

Ignition: Turn pushing for 3s -6s







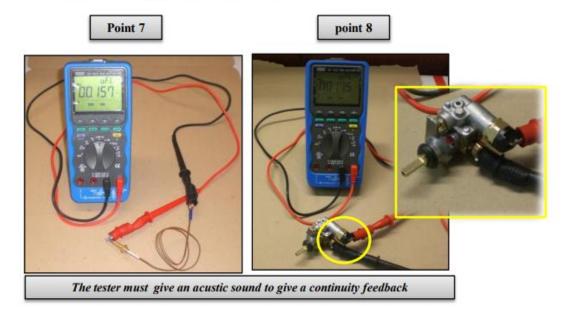
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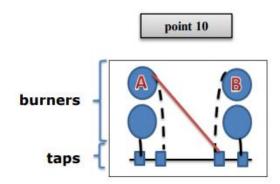
Technical check and Fault Code

N.	Check		XY-Z; Fault Code
1	CALL CENTER STEPS	VW-83	not appliance fault
			explanation on product use
			incorrect/improper use
2	MAKE THICKNESS BETWEEN KNOB AND TAP (USE SPARE C00015731)	BQ - 74	external functional parts
			knob/knob disk
			shimmed
3	INSTALLATION (loosen the screws of fixing)	PD-22	gas circuit
			gas manifold
			misaligned
4	THE CONNECTION OF THERMOCOUPLE- BURNER CUP	PF-01	gas circuit
			thermocouple
			loose/not tightened/unscrewed
5	THE CONNECTION OF TERMOCOUPLE - TAP	PF-15	gas circuit
			thermocouple
			faulty contacts
6	THE CONNECTION OF IGNITION - TRANSFORMER	FC-01	electrical components
			spark electrode
			loose/not tightened/unscrewed
7	CONTINUITY OF THERMOCOUPLE	PF-40	gas circuit
			thermocouple
			interrupted
8	CONTINUITY OF TAP'S MAGNET	PK-40	gas circuit
			tab with thermocouple
			interrupted
9	CONTINUITY OF SPARK ELECTRODE	FC-40	electrical components
			spark electrode
			interrupted
10	CHANGE THERMOCOUPLES: CONNECT	PF-47 PK-47	gas circuit
	THE THERMOCOUPLE UNDER TEST TO AN		thermocouple - tap
	OTHER BURNER	PK-47	doesn't hook/unhooked

For the points 7, 8, 10 see next page

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- Connect the thermocouple under test (A) to another tap working correctly (B).
 Heat with a lighter the thermocouple A.
 If the burner (B) doesn't extinguish the defect concerns the tap of A.